



CTI Do Not Call List™

™ CELESTINE TECHNOLOGIES INC.

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To Call or Not to Call... That is the Question

Avoidance of Possible Fines

If an agent in your company contacts a consumer who is on either the National Do Not Call List or your Internal DNCL, and the consumer files a complaint, your agent and the company can be fined and your company name published. Avoid this with our easy-to-use combined National and Internal DNCL service.

Internal Do Not Call List

The Internal DNCL is shared by your agents and can be easily updated to reflect exceptions to the National DNCL, especially the date the exception expires.

An Easy Reference Tool

Our Do Not Call List allows the user to check a single number or multiple numbers at one time. The search will check not only the subscriptions the company has with the National DNCL, but also the company's own Internal DNCL.

Clear, Concise, and to the Point

Each search clearly states whether or not the number is permitted for contact. A record is made of the result in case you need to defend a complaint.

When you need to know if a potential client can be contacted, you should determine eligibility the easy way.



As of September 2008 every business calling a residential consumer must first check the National Do Not Call List and the company's own Internal DNCL. It is now easier than ever with the Do Not Call List feature available from Celestine Technologies.

Not only do we provide access to the National DNCL, we also allow you to manage your Internal DNCL.

"I don't want to be contacted"

If a consumer has added their number to the National DNCL but wishes to be contacted by your company, your Internal DNCL can be updated by

submission of a form or through our CTI Organiser™. This can also be done if a consumer's number is not listed in the National DNCL but no longer wishes to be contacted by your company. Consumer requests to not be contacted must be accommodated within 30 days.

National DNCL vs. Internal DNCL

The National Do Not Call List available in CTI Organiser is automatically updated with changes. If you have a subscription to specific area codes you will be able to check numbers in those areas. Subscriptions to area codes can be purchased in 1, 3, 6, or 12-month terms directly from the National DNCL operator.

The Internal DNCL is accessible through CTI Organiser and can be updated and shared amongst anyone

in the company who needs the information, unlike a spreadsheet.

Our service manages expiration dates for each entry in your Internal list so you know when you're again able to contact someone, or how long you're still allowed to contact them depending on the type of relationship you've had in the past.

**People, Ideas, Technology ...
Solutions For Your Business**

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