

CTI Organiser™

 CELESTINE TECHNOLOGIES INC.

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Control at Your Fingertips

All the information you need at your fingertips.

Everything you need is available in CTI Organiser™, and is accessible from any computer in any location as long as you have a web browser, Internet connection, your client code, user identifier and password.

Always available.

CTI Organiser is available 24 hours a day - 7 days a week.

Make changes on your own without the wait.

Depending on your features you may add, update, or delete information in CTI Organiser, or may only be allowed to view it. Changes made to products, real estate agents and property listings, for example, allow you to easily update your website without the need to request changes to be made by a website designer.

Not confusing.

Throughout CTI Organiser are help buttons that assist you in everything you need to do. If you are ever unsure of a certain action just click the help button and a new page will open advising you of the steps that need to be taken or the meaning of something on the page. Providing feedback on a page is easy.

CTI Organiser™ is hassle-free and open 24 hours a day.



CTI Organiser provides easy access to all the features of your subscribed services, such as products, services, real estate agents and property listings, contacts, notes, to-dos and statistics.

Security Features

Each session has a "timeout" that minimises the chances that someone could access the system should you leave your computer unattended. Warning messages are shown before the session closes.

Passwords are encrypted and can be configured to require periodic changes.

Clients have the ability to change the features available for each of their

users, including whether information can be read, added, updated or deleted.

Real Estate Agents and Listings

Broker administrators can manage the agent details and listings for all or specific agents (e.g., in an office), while agents can manage their own listings and contact information.

Permission can also be given to access consumer contacts, statistics and events. Events are recorded when a consumer views property pages, external resources, completed forms, and so on.

Products

For companies that offer products or services to consumers, it is easy to add, update or delete products, temporarily mark them as hidden, assign them to a category and/or manufacturer, provide images of

different sizes, and set dates and prices for 'specials'. Your website developer controls how this information is retrieved and displayed on your website.

Contacts

Forms submitted on your website will automatically add the leads to your list of contacts. CTI Organiser allows you to add, update and delete contacts and import or export them. Contacts can be assigned to any number of lists.

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For more information contact:

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1-800-865-6642

Do Not Call List

Our combined National and Internal DNCL service lets you check a consumer's telephone number to make sure it can be called.

E-Mail Campaigns and Plans

CTI Organiser lets you manually send customised e-mails to one contact or schedule them to be sent to several contacts. A robust template feature combines standard web pages with content from the database, allowing for a personalised message to each recipient.

You can also schedule plans, time-based actions including template messages, for one or more contacts.

You have the option of automatically sending a template message or scheduling a plan for users completing a form on your website.

Notes and To-Dos

Notes can be easily assigned to contacts, real estate agents and administrators. There are several types of notes including: journal, to-do, call, e-mail, and meeting. With most notes there is an option for a notification at either a specific time or relative to the beginning or end of the event. If the notification is set and you are logged in to CTI Organiser™, a pop-up message will be shown. If you are not logged in, an e-mail will be sent to you.

Notes can be found by contact, agent or administrator, by date, type and many other ways. Adding further information as a sub-note is easy.

Calendars

Calendars can be set up in CTI Organiser™ and can detail to-dos to be completed, notes for the day, etc.

Coupon Generation and Redemption

Coupons can be easily created by your graphics or website designer and uploaded into CTI Organiser™. If needed, you can set up the coupon to use tags for the contact's name and an expiration date with a unique code to track the coupon's redemption.